MULTICULTURAL HIV AND HEPATITIS SERVICE

CULTURAL SUPPORT WORKER STAFF MEETING

WEDNESDAY 6 DECEMBER 2018

CHAIR: Gai Stackpool

MINUTES: Riza Yaman

PRESENT: Tsehay Adegeh, Jean Marie Bishop, Sambath Bun, Jean Burke, Phillip Camargo, Tim Chen, Gustinia Dauner, Marella Di Ruocco, Deni Fukunishi, Jason Gao, Nevine Gayed, Selome Gebremariam, Lily Guo, Derya Han, Amneh Harb, Zainab Kahiye, Bea Kocak, Man-Chiu Lee, Belinda Marchesiello, Nadia Matti, Lucy Mukoko, Layla Naji, Han Ann Nguyen, Hanh Thi Van Nguyen, Thuy Ngoc Nguyen, Yuna Park, Adrian Pedra, Ashraf Sedrak, Natali Smud, Lychantha Sok, Faten Solaqa, Nancy Tam, Seila Thuy, Wendy Wang, Grazyna Wilczak, Bing Wong, Cemal Yavas, Insang Yu, Surinee Record, Donatella Cifali, Gai Stackpool, Sonam Paljor, Denise Voros, Riza Yaman, Ally Kerr, Dash Gray, Barbara Luisi.

APOLOGIES: Jim Tan, Kim Trang Ha, Magno Da Silva, Rocio Pizarro Marroquin,Tutie Putra, Andi Dwipasatya, Aynalem Tessema, Kanyarat Tresise, Jian Ling Gong, Yuliana Ada**,** Tanni Summers, Wa'el Sabri.

MANAGER'S REPORT – Gai

Gai announced apologies and welcomed all CSWs (Cultural Support Workers) and staff to the meeting and mentioned that this meeting was the last meeting of the year.

Gai thanked all CSWs for their hard work and contribution to the Service throughout the year.

Gai also informed the attendees that she would be on LSL (Long Service Leave) until early May 2019.

Barbara Luisi has been appointed as the Director for the new SLHD Diversity Programs and Strategy Hub. Services in the Hub include the MHAHS, SLHD Multicultural Health Service, SLHD Cultural Support Program and the Sydney Health Care Interpreter Service. Denise Voros was appointed as the Coordinator for the SLHD Cultural Support Program.

It is believed that this new structure will provide MHAHS with new opportunities**.**

SLHD DIVERSITY HUB UPDATE – Barbara

"Cultural and linguistic diversity" is difficult to define precisely. There are aspects to a person's cultural identity. Factors that are commonly used to define are:

- Ancestry
- Country of birth
- Language
- Others …

However, it is important to acknowledge that these provide only a limited picture of cultural identity.

Population of SLHD - **670,000** in 2018 (8.3% of the NSW population), expected to grow to **790,000** (19%) by 2028. Growth in SLHD is **faster** than for NSW.

SLHD has a culturally diverse community. Only 35% report Australian or English ancestry. At least 44% born overseas. 200 different languages spoken. More than 50,000 people with limited English.

Migration is dynamic. It is shaping the whole nation. SLHD needs to be responsive to this.

People have migrated:
- From different countries
- At different times
- For different reasons
- Under different circumstances

All of these factors affect health and access to health services.

Sydney Local Health District is extremely diverse and constantly changing. Different CALD groups have different needs and these needs change over time. Our services must be flexible and responsive if they are to meet the needs of this diverse and changing community.

Diversity Hub

Comprises 4 key services:
- Multicultural Health Service
- Multicultural HIV & Hepatitis Service
- Cultural Support Program
- Sydney Health Care Interpreter Service

'The whole is greater than the sum of its parts'.

The Diversity Hub is a way of working; bring together all skills, talents and serve to the community.

Cultural Support Program

- Increase access to comprehensive health care and improve health literacy for CALD communities
- Provide cultural and linguistic input and support to enhance the capacity of health services to provide culturally responsive care
- Provide a 'feedback loop' into the health system to encourage and promote a more responsive approach when working with CALD communities

There are some gaps in the health system. Our aim is to close those gaps.

TRAINING TOPICS FOR 2019 – Riza and staff

The attendees were broken into eight small groups to discuss the following topics:

1. **U=U, Undetectable = Untransmissable**

2. **Role of media in MHAHS work**

3. **Changing migration patterns**

4. **Using art to engage communities**

These topics were introduced by Donatella, Sonam, Barbara and Dash respectively.

After discussion, spokespersons from each group reported back to the big group and the forms used during discussion were collected. The evaluation of forms presented the following result:

For 2019 numbers 1, 3 and 4 were chosen as the training topics of 2019. Number 2 might be a topic in the following years.

CELEBRATION AND SUPPER

Next meeting: 6 - 8pm, Tuesday 26 March 2019
**   KPEC Auditorium 4.1 RPA**